

# ScaleBox



## About Outscale

**Founded:** 2010

### Executive Leadership:

Laurent Seror, Founder and Global CEO

Robert Rosborough, US CEO

**# Of Employees:** 165

**Global HQ:** Saint-Cloud, France

**US HQ:** Ridgewood, NJ

**Data Centers:** Ten globally, including six in the US. Outscale plans to add 12 additional data centers over the next three years

**Key Partners:** Cisco, Intel, Nvidia, and NetApp

## What is ScaleBox?

ScaleBox is a remote file storage solution for business users looking to store, access, and share files securely in the Cloud. Just install the ScaleBox app on your computers, smartphones, and tablets to stay synchronized with your latest files. Using encryption, your files are protected from prying eyes and hackers.

## Backed by Outscale

3DS OUTSCALE was founded in 2010 as a strategic partner of Dassault Systèmes and we've been at the forefront of cloud computing ever since. We invest 15% of our revenues back into R&D to provide a range of enterprise-class cloud solutions for our customers and partners.

Our services combine excellence and thoroughness, which has helped us to win many awards and over 800 corporate customers throughout North America, Europe, and Asia. Attaining ISO security certification 27001:2013 has allowed 3DS OUTSCALE to service our clients like never before.

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## How ScaleBox Works

### Synchronizing Your Devices

ScaleBox uses a proprietary, bi-lateral synchronization service between your devices and our data centers. Bi-lateral synchronization means that your device receives the most recent changes and outdated data is overwritten. At the end of the process, both your devices and the remote data in our data center are synchronized. To use this feature, just install the ScaleBox app on your devices.

### Securing Your Data

All cryptographic operations are done on your devices so once you set up a password, even Outscale cannot decrypt your data.

### Sharing Your Files

One of the main benefits of ScaleBox is the ability to share data with people you work with. All you have to do is add the contact to your account and share a synchronized folder.

### Managing Your Account

Take control of your account with our online dashboard. Add or remove a contact, manage your devices and synchronized folders.



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## Outscale Global Infrastructure

Outscale offers a robust, secure and efficient network architecture to meet all of your needs. Our services are delivered through 10 highly available, top-tier data centers located across the globe. This allows your data to be replicated across multiple data centers in the same region and can be replicated across several different regions, upon request. To improve latency and provide the best experience for users, Outscale has strengthened its Internet peering interconnection agreements by region.

As an Outscale partner or customer, you will benefit from a data center and network architecture built to meet the requirements of the most security-sensitive organizations.



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## World-class Services and Support:

With Outscale, you can resolve issues rapidly with direct, 24-hour access to Outscale experts. Support includes:

- Regular product updates and major upgrades to keep applications performing optimally with the most current feature set.
- Access to Outscale Technical Account Managers for fast, specialized support.
- Access to online knowledge base and tools to help build your in-house expertise and boost your organization's business agility.



ISO/IEC 27001 Certified



Cisco CMSP  
Advanced Certified

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Contact Us [www.contact-us@outscale.com](mailto:www.contact-us@outscale.com)

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# Outscale Global Infrastructure - Data Center Details

A robust, secure and efficient network architecture to meet all of your needs

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## North America

### Location(s): Boston, New York, Silicon Valley

Certifications: HIPAA, ISO 27001, NIST 800-53/FISMA, PCI DSS, SOC1 Type II, SOC 2 Type II

Security: Each IBX center utilizes an array of security equipment, techniques and procedures to control, monitor and record access to the facility, including customer cage areas.

Power: Systems with built-in redundancy, full uninterrupted power supply, and at least n+1 power redundancy. 24-48 hours of emergency power.

### Location: Clifton, NJ

Certifications: ISO 9001, ISO 27001, ISO 14001, ISO 50001, SOC 2, PCI-DSS, FISMA NIST SP 800-53, The Monetary Authority of Singapore Act

Security: The facility uses a full array of security measures including: bollards, mantraps, access control systems and surveillance systems.

Power: Switchgear and electrical equipment is backed up by redundant generators. Power is served via fully redundant electrical systems and highly efficient and reliable UPS.

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## Europe

### Location: Paris

Certifications: ISO 27001, ISO 50001, ISO 9001:2015, PCI DSS, SOC 1 Type II, SOC 2 Type II

Security: Each International Business Exchange (IBX) center utilizes an array of security equipment, techniques and procedures to control, monitor and record access to the facility, including customer cage areas.

Power: Systems with built-in redundancy, full uninterrupted power supply, and at least n+1 power redundancy. 24-48 hours of emergency power.

### Locations: Paris (2)

Certifications: ISO 9001, ISO/IEC 27001, ISO 14001

Security: Guards assigned to security and access 24 hours a day, double security perimeter with intermediate wall walks, HID badge control system, and a CCTV system.

Power: Two main power lines are backed up by 2,000 kVA generator sets (eventually 8 total) deployed in N+1 configuration. These units can provide up to 72 hours of backup continuously.

### Location: Paris

Certifications: ISO 27001, ISO 22301

Security: Five layers of physical security, trained security staff on site 24/7, and ISO and BS certifications for information security management systems.

Power: A mix of redundancy set-ups and power densities, a full range of AC and DC output currents, N+1 backup generators supporting 72 hours at full capacity, Up to 99.999% availability SLA's on power.

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## Asia

### Location: Hong Kong

Certifications: ISO 27001, PCI DSS, SOC 1 Type II

Security: Each IBX center utilizes an array of security equipment, techniques and procedures to control, monitor and record access to the facility, including customer cage areas.

Power: Systems with built-in redundancy, full uninterrupted power supply, and at least n+1 power redundancy. 24-48 hours of emergency power.

### Locations: Hong Kong (2)

Certifications: ISO 9001, ISO 20000, ISO 27001

Security: Building and management system, CCTV monitors, and an access system.

Power: Dual feed (2000 kVA\*3) from China Light Power via two different routes. 2N config: 4000 k A + 2000kVA.

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